

Product Deployment - 问题

#	跟踪	状态	优先级	类别	主题	指派给	更新于	开始日期	计划完成日期	% 完成	预估工时统计	最近更新人	客户名称	关键字	现场FSW统计
22866	Support	Resolved	Normal		13252 江西省人民医院红谷滩血透门禁人脸异常	shangdavid	2025-05-16 18:01	2025-05-16		0		shangdavid			是
22865	Support	Resolved	Normal		13096 江西省人民医院更改监控视频保存时间	shangdavid	2025-05-16 18:00	2025-05-16		0		shangdavid			是
22864	Support	Resolved	Normal		浙江省中医湖滨手术室B008柜子一键开门部分门开，退出登录慢	shangdavid	2025-05-16 18:00	2025-05-16		0		shangdavid			是
22863	Support	Feedback	Normal		13251 海南试剂冰箱-窜读到7米外冰箱的耗材	shangdavid	2025-05-16 18:01	2025-05-16		0		shangdavid			是
22862	Support	Resolved	Normal		13249 海南试剂冰箱-重复入柜2	shangdavid	2025-05-16 18:00	2025-05-16		0		shangdavid			是
22861	Support	Resolved	Normal		13248 海南试剂冰箱-调整操作日志界面的操作位置	shangdavid	2025-05-16 18:00	2025-05-16		0		shangdavid			是
22860	Support	Feedback	Normal		13247 海南试剂冰箱-人脸识别失败	shangdavid	2025-05-16 18:01	2025-05-16		0		shangdavid			是
22859	Support	Resolved	Normal		13246 海南试剂冰箱-同步给spd系统的消耗数据报部门错误	shangdavid	2025-05-16 18:00	2025-05-16		0		shangdavid			否
22856	Support	Feedback	Normal		济南市中心医院高值备份	shangdavid	2025-05-16 16:22	2025-05-16		0		shangdavid			否
22854	Support	Resolved	Normal		养志康复医院二期14套条码柜加密狗申领	shangdavid	2025-05-16 18:01	2025-05-16		0		shangdavid			否
22851	Support	Resolved	Normal		FSW反馈单状态更新	shangdavid	2025-05-16 18:01	2025-05-16		0		shangdavid			是
22847	Support	To Be Closed	Normal		4月差补填写	shangdavid	2025-05-16 18:00	2025-05-16		100		shangdavid			否
22829	Support	To Be Closed	Normal		帮生产组的1台工控机，2个vga线，1显示器接电测试	shangdavid	2025-05-16 18:00	2025-05-15		100		shangdavid			否
22828	Support	To Be Closed	Normal		养志高值柜版本teams提供给开发	shangdavid	2025-05-16 18:00	2025-05-15		100		shangdavid			否
22827	Support	To Be Closed	Normal		龙华医院反馈单问题处理汇总发给lucy	shangdavid	2025-05-16 18:00	2025-05-15		100		shangdavid			否
22826	Support	Feedback	Normal		山东省立医院高值备份	shangdavid	2025-05-16 15:54	2025-05-15		0		shangdavid			否
22825	Support	Feedback	Normal		曙光医院高值备份	shangdavid	2025-05-16 09:25	2025-05-15		100		shangdavid			否
22824	Support	To Be Closed	Normal		请假1小时	shangdavid	2025-05-16 18:00	2025-05-15		100		shangdavid			否
22821	Support	In Progress	Normal		13190-试剂冰箱-林莉人脸识别失败	jinking	2025-05-15 09:43	2025-05-15		0		jinking			是

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22819	Support	Resolved	Normal		13234-天津中医药大学附一-修改近效期报警	jinking	2025-05-15 09:43	2025-05-15		0		jinking			是
22818	Support	Resolved	Normal		13229-海南省人民医院-试剂冰箱-人脸采集一直报错闪退	jinking	2025-05-15 09:43	2025-05-15		0		jinking			是
22817	Support	Resolved	Normal		13228-天津中医药大学附一-人员未同步	jinking	2025-05-15 09:43	2025-05-15		0		jinking			是
22816	Support	Resolved	Normal		江西vpn远程运维问题沟通	jinking	2025-05-15 09:43	2025-05-15		0		jinking			否
22802	Support	Feedback	Normal		济南中心医院高值更新约时间	shangdavid	2025-05-14 16:32	2025-05-14		0		shangdavid			否
22801	Support	In Progress	Normal		粤北医院入网情况跟进和支持	wangkay	2025-05-14 10:53	2025-05-14		0		wangkay			否
22800	Support	Feedback	Normal		2	jinking	2025-05-15 09:42	2025-05-14		0		jinking			否
22799	Support	Resolved	Normal		调休一小时	jinking	2025-05-15 09:42	2025-05-14		0		jinking			否
22798	Support	Resolved	Normal		13144-省立三院-sygc领用归还情况报表导出异常	jinking	2025-05-14 10:14	2025-05-14		0		jinking			是
22797	Support	Resolved	Normal		13217-安徽芜湖中医院-手术室需要增加一个人员	jinking	2025-05-15 09:42	2025-05-14		0		jinking			是
22796	Support	Feedback	Normal		1	jinking	2025-05-14 10:26	2025-05-14		0		jinking			是
22795	Support	Resolved	Normal		13220-天津中医药大学附一-科室未同步	jinking	2025-05-14 10:14	2025-05-14		0		jinking			是
22794	Support	Resolved	Normal		13218-天津中医药大学附一-SPD出库单数量与上架单数量不一致	jinking	2025-05-14 10:14	2025-05-14		0		jinking			是
22793	Support	Resolved	Normal		13216-天津中医药大学附一-未收到上架单	jinking	2025-05-14 10:12	2025-05-14		0		jinking			是
22741	Support	Feedback	Normal		上海市六更新准备	jinking	2025-05-14 10:14	2025-05-12		0		jinking			否
22739	Support	Resolved	Normal		13189-试剂冰箱-人脸识别失败，未出现绿色判定框	jinking	2025-05-15 09:42	2025-05-12		0		jinking			是
22733	Support	Feedback	Normal		调休一小时	jinking	2025-05-14 10:15	2025-05-12		0		jinking			是
22731	Support	To Be Closed	Normal		浙江省中医6号房间单品柜换平板人脸激活	shangdavid	2025-05-16 18:00	2025-05-12		100		shangdavid			是
22714	Support	In Progress	Normal		发布组FSW整理跟进	wangkay	2025-05-11 23:07	2025-05-11		0		wangkay			是
22613	Support	Feedback	Normal		13181浙江省中医量产柜指纹不识别问题	shangdavid	2025-05-12 10:11	2025-05-06		80		shangdavid			是
22549	Support	Feedback	Normal		深圳二院龙华医院发布跟进	wangkay	2025-05-11 23:02	2025-04-28		0		wangkay			否
22448	Support	In Progress	Normal		养志医院发布跟进	wangkay	2025-04-28 17:30	2025-04-24		0		wangkay			否
22372	Support	In Progress	Normal		养志医院第二批14套条码柜离线发布	shangdavid	2025-05-16 18:01	2025-05-19		0		shangdavid			否
22369	Support	Feedback	Normal		养志医院制标发布，打印机配置	shangdavid	2025-04-25 09:32	2025-04-24		50		shangdavid			否
22367	Support	Feedback	Normal		养志医院服务器上架，插加密狗，网络ip配置，信息科开端口	shangdavid	2025-04-25 09:24	2025-04-23		0		shangdavid			否

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22249	Support	Feedback	Normal		13001 曙光医院视频更新SyvideoMonitor3	shangdavid	2025-05-14 09:15	2025-04-17		90		shangdavid			否
22217	Support	Feedback	Normal		中山六院高值补丁更新准备	wangkay	2025-04-21 14:15	2025-04-16		0		wangkay			否
22060	Support	New	Normal		已更新现场service1 impinj.try.reset.scan.time.ms=500检查	wangkay	2025-04-14 16:59	2025-04-09		0		wangkay			否
22054	Support	Feedback	Normal		12920-浙江省中医-湖滨内镜室门禁科室提出被锁在门内	jinking	2025-04-27 20:04	2025-04-09		0		jinking			是
21850	Support	Feedback	Normal		12859 兰陵人民医院第一手术室2号高值柜客户端无法使用	shangdavid	2025-04-02 10:23	2025-03-31		80		shangdavid			是
21803	Support	In Progress	Normal		顺德乐从医院备份	jinking	2025-05-15 09:43	2025-03-28		0		jinking			否
21738	Support	Feedback	Normal		FSW12798 量产柜需要安装奇安信杀毒软件	wangkay	2025-04-03 14:01	2025-03-26		0		wangkay			是
21714	Support	Feedback	Normal		FSW12759 sygc一直提示checkDog ed:false	wangkay	2025-04-23 10:50	2025-03-26		0		wangkay			是
21502	Support	New	Normal		团队teams文档整理上传	wangkay	2025-03-18 17:04	2025-03-17		0		wangkay			否
20297	Support	Feedback	Normal		金山公卫低值条码柜sybc和客户端更新	shangdavid	2025-01-13 09:24	2025-01-10		80		shangdavid			否
19885	Support	Feedback	Normal		11927-浙江省中医-钱塘院区手术室耗材在柜外被读取到	jinking	2024-12-24 13:34	2024-12-24		0		wangkay			是
19859	Support	Feedback	Normal		发布过程非常规事项整理列表	wangkay	2025-01-06 10:27	2024-12-24		0		wangkay			否
19450	Support	In Progress	High		11764 深圳市坪山区人民医院介入室客户端提示网络异常	zhangcoy	2024-12-04 09:13	2024-12-04		40					是
18934	Support	In Progress	High		11525-17293 中山六院领用归还记录异常	zhangcoy	2024-11-13 09:13	2024-11-13		40		zhangcoy			是
18206	Support	Feedback	Normal		老项目新增柜子远程发布方案review	wangkay	2025-04-24 12:48	2024-10-15		50		wangkay			否
17853	Support	Feedback	Normal		11182 量产柜、门禁crontab配置问题	shangdavid	2025-03-31 09:45	2024-09-29		80		shangdavid			是
15699	Support	New	Normal		量产柜发布使用sygc4ns生成配置培训	wangkay	2024-07-18 10:10	2024-07-18		0					否
13354	Support	New	Normal		发布组1套发布练习和配置熟悉的虚拟机申请	wangkay	2024-11-28 13:32	2024-05-17		0		wangkay			否
13184	Support	New	Normal		整理和学习各种产品发布手册	wangkay	2024-07-19 13:52	2024-05-13		0		wangkay	海南省人民医院		否
12707	Support	Feedback	Normal		单品柜，经销商柜工厂品检测试流程文档（Android image含测试demo,硬件引导测试，客户端）	wangkay	2025-04-01 10:29	2024-04-24		0		wangkay			否
12008	Support	New	Normal		pinter问题优化	jinking	2024-04-15 10:07	2024-04-02		0		jinking			是

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11559	Support	New	Normal		9201-mcims-查询退出后重置查询条件	jinking	2024-03-26 09:38	2024-03-15		0		jinking	厦门市苏颂医院		是